



1Y0-200^{Q&As}

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**QUESTION 1**

When external users attempt to access a Receiver for Web store through NetScaler, the following error message is displayed.

Cannot complete your request.

You can log on and try again, or contact your help desk for assistance.

What is a possible cause of this error?

- A. The user licenses on the NetScaler have expired.
- B. The SSL certificate on the NetScaler has expired.
- C. TheStoreFront server CANNOT resolve the callback FQDN.
- D. The Secure Ticket Authority has been configured incorrectly on the StoreFront server.

Correct Answer: C

QUESTION 2

Scenario: External users are experiencing issues connecting to Internet applications through NetScaler.

Clientless Access is disabled.

Which action should a Citrix Administrator take to investigate the cause of this issue?

- A. View dmesg.boot.
- B. Open NetScaler Plug-in logging.
- C. Configure ACL and TCP logging.
- D. Configure Auditing on the NetScaler.

Correct Answer: B

QUESTION 3

Scenario: A user's virtual desktop session running on XenServer is unresponsive and the user is unable to access any applications. Prior to the session becoming unresponsive, the user was working on a very large financial report and did NOT save it. A Citrix Administrator examines the session and determines that Microsoft Excel has frozen the session.

Which tool could the administrator use to end the Excel process without ending the session?



- A. Citrix Director
- B. Citrix XenCenter
- C. Citrix StoreFront
- D. Task Manager on the Delivery Controller

Correct Answer: A

QUESTION 4

Scenario: A user informs a Citrix Administrator that audio quality has degraded on their virtual desktop that uses personal vDisk. Audio was functioning correctly the previous day. Which action should the administrator take to investigate this issue?

- A. Check the Receiver log on the client device.
- B. Check the audio redirection setting in a Citrix policy.
- C. Review the event log on the user's desktop for errors.
- D. Open session details for the user in Citrix Director.

Correct Answer: D

QUESTION 5

Scenario: A user reports that a financial application is performing poorly. A Citrix Administrator has accessed the server OS machine load evaluator index report from Citrix Director. The administrator reviews the data for the last three months and notices that on the last three days of the month the CPU utilization is trending at 97% while memory utilization is 48%.

Based on this information, which two measures could the administrator take to improve performance of the finance application? (Choose two.)

- A. Add a vCPU to the virtual servers.
- B. Provision additional virtual servers.
- C. Add additional RAM to the virtual servers.
- D. Move the virtual servers to a higher-performance storage subsystem.

Correct Answer: AB



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