



# 132-S-900<sup>Q&As</sup>

Avaya IP Telephony Design Elective Exam

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**QUESTION 1**

A complex design request has been issued for a "converged" environment. In the RFP, you expect to receive specific information in order to create a design solution. What information influences your design solution? (Choose three.)

- A. Network topology
- B. Estimated busy hour call load
- C. Number and type of endpoints
- D. Highpoint closet temperatures
- E. Number of management offices

Correct Answer: ABC

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**QUESTION 2**

An RFP for a Interactive Voice Response (IVR) unit and mid-sized communication system has been released. You are responsible for determining the design solution. The RFP states that the IVR platform must be engineered to handle 135 25-second messages during the busy hour. You calculate this requirement to equal 47 ports. What is the impact to traffic to the IVR if you provide the ports directly from the Central Office to the IVR via ISDN PRI verses bringing it into the S87xx, then accessing the IVR?

- A. The customer incoming traffic is replicated on the S87xx.
- B. Calls direct to the IVR cannot access database information.
- C. Many calls may be handled on the IVR, completing to a live extension only after exhausting the IVR options.
- D. The calls access the IVR whether through the switch or direct to the IVR. There is no appreciable traffic impact.

Correct Answer: D

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**QUESTION 3**

Which two design considerations must be re-examined any time additional capacity is added to an Enterprise Survivable Server (ESS) strategy? (Choose two.)

- A. avoid fragmenting the system
- B. avoid overloading of network resources with excessive call traffic
- C. avoid locally sourced Music on Hold (MOH) and Voice Announcements over LAN (VAL)
- D. consider the number and type of trunks between ESS and Local Survivable Processor (LSP) locations

Correct Answer: AB

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**QUESTION 4**

Prior to implementing IP telephones in a new facility, you ask the customer what their strategy is for powering the IP telephones. They inform you they will be installing Ethernet switches that support 802.3af power. What is the most effective configuration that ensures the telephones will operate during a power outage?

- A. Install 802.11b wireless telephones as they do not require UPS
- B. Place the media server in the data center and the Ethernet switches that connects to the IP telephones on a UPS
- C. Place the media server in the data center and the Ethernet switches that are in the core, distribution, and access layers on a UPS
- D. Place the media server in the data center on a UPS and install a desktop power supply with a local battery backup for the IP telephone

Correct Answer: C

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**QUESTION 5**

A customer has an Avaya S87xx Media Server with an Avaya G650 Media Gateway. They want the remote site tied-in to the main. The remote site has a DSL line for Internet access. They currently have a secure VPN tunnel to the main site

and want to implement VoIP over this tunnel.

What is your biggest concern as a designer?

- A. NAT issues
- B. Implementation issues
- C. Security cannot be guaranteed
- D. Voice quality cannot be guaranteed

Correct Answer: D

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