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**QUESTION 1**

An RFP for a Interactive Voice Response (IVR) unit and mid-sized communication system has been released. You are responsible for determining the design solution. The RFP states that the IVR platform must be engineered to handle 135 25-second messages during the busy hour. You calculate this requirement to equal 47 ports. What is the impact to traffic to the IVR if you provide the ports directly from the Central Office to the IVR via ISDN PRI verses bringing it into the S87xx, then accessing the IVR?

- A. The customer incoming traffic is replicated on the S87xx.
- B. Calls direct to the IVR cannot access database information.
- C. Many calls may be handled on the IVR, completing to a live extension only after exhausting the IVR options.
- D. The calls access the IVR whether through the switch or direct to the IVR. There is no appreciable traffic impact.

Correct Answer: D

QUESTION 2

Your client's department store business has 24 locations worldwide. Each location has its own communications switch and is included in a QSIG network. The stores have standardized on specific extension numbers representing departments. The client is considering moving to a single, distributed S87xx system but is concerned with the loss of dial plan functionalities. Which three common platform-wide issues must be addressed? (Choose three.)

- A. "0" local attendant access
- B. identical names-group members in use in all stores
- C. identical department extension numbers in use in all stores
- D. same announcement extension numbers in use in all stores

Correct Answer: ACD

QUESTION 3

A customer has an existing LAN consisting of Layer 2 Ethernet switches with Category 5 wire running to the desktop. The customer plans to add Avaya IP Phones for each user. The customer wants to eliminate desktop power because of UPS system limitation. The customer's Avaya IP phones can be powered by _____. (Choose two.)

- A. a mid-span power unit
- B. a C363-PWR Ethernet switch
- C. adding shared UPS at the desktop
- D. any IEEE 802.3pr standard Ethernet switch

Correct Answer: AB

**QUESTION 4**

A customer has an Avaya S87xx Media Server with an Avaya G650 Media Gateway. They want the remote site tied-in to the main. The remote site has a DSL line for Internet access. They currently have a secure VPN tunnel to the main site and want to implement VoIP over this tunnel.

What is your biggest concern as a designer?

- A. NAT issues
- B. Implementation issues
- C. Security cannot be guaranteed
- D. Voice quality cannot be guaranteed

Correct Answer: D

QUESTION 5

Your client is requesting a design that includes 750 IP Telephony endpoints, 75 digital endpoints, 45 analog endpoints and 5 ISDN PRI facilities. During the process you need to design the network regions with the client. What information is needed to define the network regions? (Choose three.)

- A. IP endpoints that are grouped geographically
- B. IP endpoints that incorporate the same dial plan
- C. IP endpoints included in communities of interest
- D. IP endpoints using the same compression method

Correct Answer: ACD

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