



# 000-188<sup>Q&As</sup>

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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**QUESTION 1**

The BPM analyst, Process Owner and BPM program manager have created a list of user stories with point estimates. What do user story points measure?

- A. The value of the user story.
- B. The priority of the user story.
- C. The time in hours required to implement the user stories.
- D. An approximate, relative measurement of the development effort.

Correct Answer: D

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**QUESTION 2**

The BPM Program Manager revises the project plan after Playback 0. The team has completed further analysis and definition of user stories with point estimates that were validated by both BPM Solution Architect and the user story owners. What is an appropriate level of confidence in the accuracy of this revised estimate at this stage in the project life cycle?

- A. 40% or less
- B. 55% - 65%
- C. 60% - 80%
- D. 80% or more

Correct Answer: C

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**QUESTION 3**

One week prior to the start of Iteration 5, which is planned for a two week duration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

- A. Break down the user story into child stories because it is an epic.
- B. Break down the implementation work into tasks that can be described in 8 hours or less.
- C. Pad the task with 20% more hours because developers typically under-estimate their required effort.
- D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

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#### QUESTION 4

A program manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What is the first thing the program manager should recommend to reduce this duplication of efforts?

- A. Create an enterprise model.
- B. Create a catalog of service interfaces.
- C. Create a common taxonomy of BPM projects.
- D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

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#### QUESTION 5

A process owner needs to monitor the performance of multiple processes in the aggregate. What should the program manager plan on developing first to satisfy this requirement?

- A. A report
- B. Scoreboards
- C. Service Level Agreements (SLAs)
- D. Key Performance Indicators (KPIs)

Correct Answer: D

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