210-060 ^{Q&As}

Implementing Cisco Collaboration Devices

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QUESTION 1

Which menu should be used to create a username and password in the Cisco Unified CME GUI?

A. configure > pilot number

B. configure > extension

C. configure > phones

D. configure > system parameters

Correct Answer: C

QUESTION 2

Two IP phones configured in the same office have a phone call in progress when the Call Manager they are registered to fails. Which result is true?

A. The call remains active, and the Cisco IP Phones enable SIP proxy mode for RTP.

B. The call disconnects after the RTP/RTCP keepalive between the IP phones and Call Manager fails.

C. The call remains active, but features such as MOH and Transfer are unavailable for the rest of the call.

D. The call is immediately disconnected.

Correct Answer: C

QUESTION 3

End user is on a cisco telepresence session with remote participant and can control the camera at the remote endpoint. Which feature is underlying?

A. FECC

B. DTMF

C. FEC

D. PIP

Correct Answer: A

QUESTION 4

An engineer needs to generate a report on all phones based on their directory numbers. Which shows the correct menu path for completing this task?

A. System > Generate Reports > Phones System

B. Device > Phone > Usage Reports

C. System > Reporting > Generate Reports > Phones

D. Bulk Administration > Phones > Generate Phone Reports

Correct Answer: D

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/bat/8_6_1/bat-861-cm/t03phrpt.html

QUESTION 5

An engineer receives an isolated report that the customer can make calls successfully from an IP phone to other IP phones, but receives an error recording when attempting to call someone over the PSTN. The user cannot recall the error recording to provide the specific error message. Which two steps should the network engineer take to begin troubleshooting? (Choose two.)

A. Enable debug isdn q931 on the gateway and have user make the same call from the IP phone to PSTN again.

B. Check the region used by the IP phone in Cisco Unified Communications Manager.

C. Test the call using Dialed Number Analyzer in Cisco Unified Communications Manager administrator.

D. Check the calling search space used by the line on the IP phone in Cisco Unified Communications Manager.

E. Check the gateway to determine which codec is being used by the appropriate dial peer.

Correct Answer: CD

QUESTION 6

An engineer is configuring the Cisco Unified Communications Manager disaster recovery system. Which three statements about the disaster recovery system are true? (Choose three.)
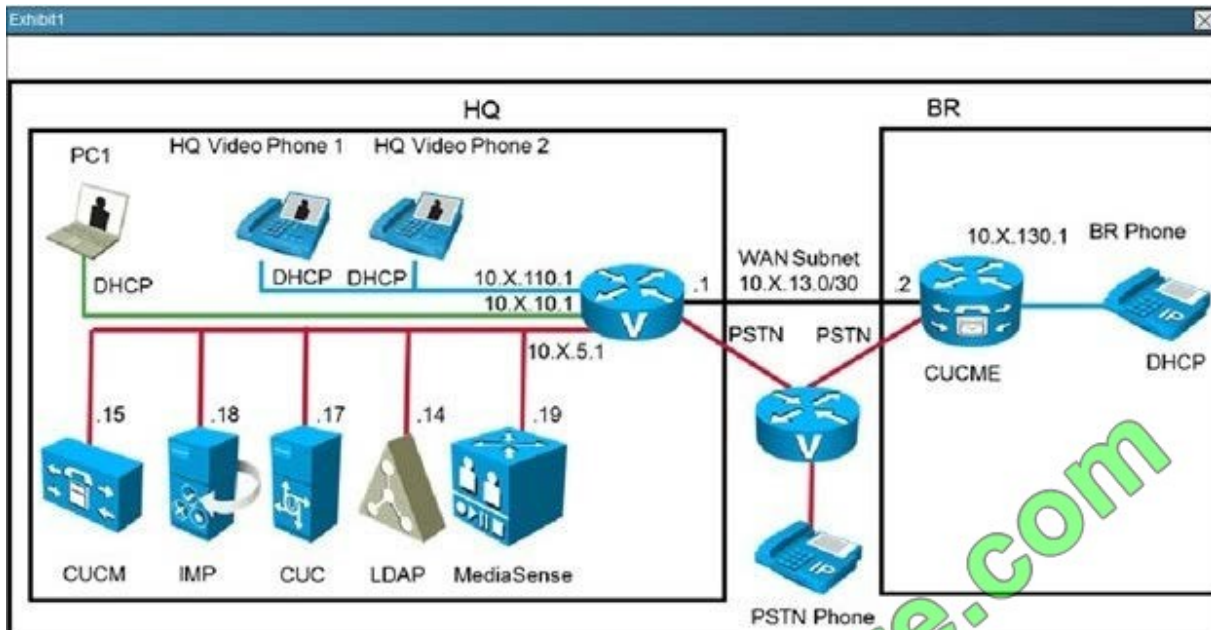
A. It requires the use of schedules for backups.

B. Backup files are encrypted using the cluster security password.

C. If the backup device is listed in a backup schedule, it cannot be manually deleted.

D. If the backup does not complete within 40 hours, the backup times out.

E. Archiving backups to tape drives is supported.

F. SSL is used between the master and local agents.

Correct Answer: BCE

QUESTION 7

Use the router console to view the configuration and answer the question.

BR-Router#

Emergency calls from a Branch router phone is failing. From the router configuration information provided, why is this call failing?

A. The dial-peer port assignment is incorrect

B. the digit string prefix is missing

C. The destination pattern is incorrect

D. digit stripping needs to be performed

Correct Answer: C

The emergency dial peer configuration is shown below from the Branch routers:

```
!
dial-peer voice 9112 pots
 description Emergency PSTN Calls
 destination-pattern 9112
 port 0/0/0:15
 prefix 112
!
dial-peer voice 999 pots
 description Emergency PSTN Calls
 destination-pattern 9999
 port 0/0/0:15
```

Here we can see that 911 does not actually match the configured destination patterns.

QUESTION 8

A company has 50 employees and all have Cisco IP phones. One employee notices high latency (more than 250 ms one way) on the IP network. How might this latency impact the employees when they try to make an outgoing phone call?

A. The voice quality cuts in and out

B. The call fails with a busy signal

C. The voice quality sounds like it is under water

D. The conversation has delays and interruptions

Correct Answer: D

QUESTION 9

What is the act of combing two active conferences via the MCU?

A. cascading

B. neighboring

C. multisite

D. clustering

Correct Answer: A

QUESTION 10

An end user reports that when making B2B calls, the calls are connection; however, no audio or video is being received by either party. Local calls work fine. Which two areas must be investigated? (Choose two.)

A. firewall configurations

B. far end camera control

C. VCS traversal zone

D. endpoint traversal mode

E. DNS configuration

Correct Answer: AD

QUESTION 11

An engineer is configuring Cisco Jabber for iOS. The device name must start with which option?

A. CSF

B. TCT

C. iOS

D. BOT

Correct Answer: B

QUESTION 12

Which four fields are required when manually configuring IP phones in Cisco Unified Communications Manager? (Choose four.)

A. MAC Address

B. IP Address

C. Hunt Group

D. VLAN ID

E. Device Pool

F. Phone Button Template

G. Dial Peer

H. Device Security Profile

Correct Answer: AEFH

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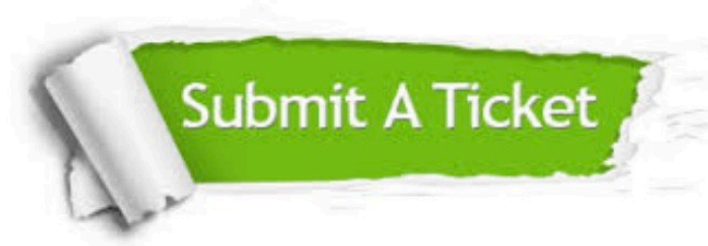Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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